

LIMITED WARRANTY

CINCH Products warrants that the steel railing product, CINCH, will be free from defects in material and workmanship, when installed at single-family residential properties only, for a fifteen (15) year period. For any other type of building or property, including those owned or occupied by corporate, public, civic and religious groups such as corporations, governmental agencies, partnerships, trusts, churches and other religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements and apartment buildings, a limited warranty covers a ten (10) year period. Warranties are not transferrable.

Manufacturing defects, including defects in material and workmanship such as cracking, blistering, peeling, corrosion or abnormal fading under normal weather and atmospheric conditions are covered under this warranty. (Since all products experience some degree of fading over time after exposure to outdoor conditions, abnormal fading is considered to be a variation exceeding Delta 5 on the Delta E color measurement scale. Degrees of fading will vary depending on geographic location, air pollution, UV and salt exposure, as well as other factors.)

Not covered under this warranty are damages resulting from misuse, improper storage, handling, or installation, impact of foreign objects, fire, earthquake, tornado, flood, hurricane, lightning, hail, high winds or other casualties or acts of God. Damage resulting from movements, distortion, collapse or settling of ground or structure on which the railing is installed is not covered, nor is weathering or discoloration due to UV or temperature, pollutants and chemicals, staining from foreign substances, or exposure to salt water in the absence of proper care and maintenance. Product installed within 1 mile or less from a saltwater coastline is limited to coverage for 1 year from the date of purchase. Additionally, other steel or metal products that are not manufactured under the CINCH name or that are not manufactured for specific use in railing applications are not covered by this limited warranty.

This limited warranty is valid beginning on the date of purchase. CINCH Products will pay for reasonable documented labor charges incurred within the first two (2) years from purchase for the removal of defective or non-conforming product and reinstallation of new CINCH product. Beyond those restrictions, this limited warranty does not cover costs of removal or disposal of product or reinstallation of replacement product. Should you consider your CINCH product defective under warranty, send an email to warranties@cinchrailing.com. Written notice must be received within thirty (30) days of discovering the defect and you must show original proof of purchase receipt. Other documentation such as pictures and/or samples of the defective product will be required. In the event the product is determined to have a manufacturer defect in material or workmanship, the product will be replaced with new product or equivalent substitute comparable in quality or price range.

CINCH Products reserves the right to discontinue or modify any of its products without notice. CINCH Products does not warrant any replacement products to be an identical match to the original product, as normal weathering and aging of the original product is unavoidable and will result in a variant from the original finish of replacement product.

To activate this warranty, mail the completed registration card to CINCH Product at the address below. Registration cards can be downloaded or filled out on the website at cinchrailing.com. Registration must be completed within thirty (30) days from the date of purchase for the warranty to be valid.

Except as expressly set forth in the warranty, CINCH PRODUCTS HEREBY EXPRESSLY DISCLAIMS ANY REPRESENTATION, WARRANTY OR TO MAKE ANY GUARANTEE OR OTHER ASSURANCE OF ANY KIND, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, RELATING TO THE PRODUCT, AND DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESS WARRANTIES. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT YOU MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY BY STATE.

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES, AND UNDER NO CIRCUMSTANCES SHALL CINCH PRODUCTS'S LIABILITY EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL CINCH PRODUCTS BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF OR CONNECTED WITH THE PURCHASE OF OR THE USE OF THIS PRODUCT FOR ANY BREACH OF WARRANTY.

THIS WARRANTY IS APPLICABLE ONLY IN THE UNITED STATES.

Warranty cards can be mailed to:
CINCH Products
3216 E. Camelback Road #207
Phoenix, AZ 85018



Scan QR code for
inspiration & installation instructions

(800) 335-5909